

21 August 2019

**Freedom of Information Request - Reference No: 20191636**

**REQUEST**

***I would like to know the following please: Number of reports of mobile phone thefts to your organisation from members of the public over the last three financial years, broken down by financial year.***

***e.g.***

***FY19-20: 2,300***

***FY18-19: 1,400***

***If possible, could you also include some detail on the model or make of devices? If not, no worries.***

**RESPONSE**

I approached our Crime Management Data Returns Officer for assistance with your request. The CMS system and Connect System is used to record complaints or allegations of those matters, which the Home Office specify should be recorded as 'crimes'.

She conducted a search of the two crime management systems. (CMS - our legacy system which provides data up to 4th December 2017 and our new CONNECT system which records crimes from that date onwards)

She provided me with the enclosed spreadsheet in response and the following explanation regarding her search criteria:

*CONNECT Data –*

*I have included a count of offences recorded for CONNECT Crime between 05-Dec-2017 and 31-Mar-2019 where the property class of MOBILE PHONE has been recorded and with the Property status of STOLEN or STOLEN\RECOVERED recorded.*

*Please note – the quantity field within CONNECT is not a mandated requirement, therefore some quantities have been recorded as '0' therefore I am unable to provide a breakdown of mobile phone types or an accurate count of the total property recorded as Stolen.*

*CMS(ii) Data –*

*I have included a count of offences recorded on CMS(ii) Crime register between Statistics date 01-Apr-2016 and 04-Dec-2017 where the property classes of MOBILE / CAR / BLACKBERRY / TELEPHONES has been recorded as STOLEN;*

*I have provided a further breakdown of mobile phone manufacturers and count of property stolen.*

*I've had to take a slightly different approach to extracting the data from CONNECT as the data is not recorded in the same format as the legacy system CMS(ii). SYP changed their central crime management system in December 2017. Therefore data from the new system cannot be used as a direct comparison due to the different ways in which crimes are recorded.*