

South Yorkshire Police Fraud Process



City of London Police are the lead force for economic crime and are responsible for Action Fraud (AF) and the National Fraud Intelligence Bureau (NFIB). Action Fraud record all reports of fraud, whether reported directly by a member of public or by police forces or other agencies.

South Yorkshire Police will investigate fraud offences reported to them by or on behalf of victims or referred to them by the NFIB, in line with the instructions contained within the College of Policing Authorised Professional Practice ([APP](#)) and [Action Fraud - Guide to Reporting](#)

The [Action Fraud Standard of Service](#) will explain what will happen with your report, what you can expect and what will happen with the information you provide to Action Fraud.

Any reports of fraud received into South Yorkshire Police will be assessed and if any viable lines of enquiry are established a ('Call for Service') report will be recorded. Any report that does not have viable lines of enquiry will be referred to Action Fraud, who will record a crime and carry out an assessment of vulnerability and solvability. Should any such features be found, the report will be directed back to the relevant police force to investigate.

Reports to South Yorkshire Police can be made via 999, 101 or online, as appropriate to the circumstances.

Any report that meets the 'call for service' guidance will be assessed and allocated to the relevant geographical police force, where an investigator will be assigned to progress your investigation. The officer in charge of the case (OIC) will provide regular updates in regards to your crime report.

South Yorkshire will record your crime with Action Fraud if it meets the 'call for service' guidance and you have not done so yourself. If you do not have your Action Fraud crime reference number (NFRC) or crime reference number, the officer in charge of your investigation will provide it to you.

Your OIC will also submit referrals to any available support services such as [Citizens Advice](#) or [Victim Support](#).

Further details on this process can be found here: [Who are the National Fraud Intelligence Bureau?](#)

When allocating your fraud investigation to an OIC, South Yorkshire Police will gather all available evidence to support your investigation.

For further advice, please visit Action Frauds website at <https://www.actionfraud.police.uk/> or South Yorkshire Polices Website <https://www.southyorks.police.uk/find-out/crime-prevention-advice/fraud/>